

Telemedicine and Telehealth Policies for New Jersey Healthcare Insurance Carriers: COVID_19 Version



Benefit Type	CMS (Medicare and Medicaid)	Aetna/Aetna Medicare Advantage Plans	AmeriHealth	Cigna/ Cigna Medicare Advantage Plans/ Union Plans	Horizon BCBS/ NJ FamilyCare/ MLTSS	Independence BCBS	Oxford	UnitedHealthCare, Medicare Advantage and Medicaid
Patient Copay	Same cost as in-person visit	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Is Authorization Required?	NO	NO	NO	NO	NO	NO	NO	NO
Telehealth Authorized for:	Primary Care, Nurse Practitioners, Clinical Psychologists, Physicians Assistants, Nurse Midwives, Certified Nurse Anesthetists, Registered Dietitians, Nutrition Professionals and Licensed Clinical Social Workers	Primary Care, Urgent Care of Emergency Room Visits via Telehealth	Primary Care, Urgent Care and Behavior Care	Primary Care, Urgent Care of Emergency Room Visits via Telehealth	Primary Care Doctors, Specialists, Therapists, LCSW's and Urgent Care Physicians	Primary Care Physicians	Primary Care, Hospital (Inpatient/Outpatient), Rural Health Clinics, Federally Qualified Health Center (FQHC), Skilled Nursing Facilities; Community Mental Health Centers; Mobile	Primary Care, Home Care
Accepted Telehealth Technology	Any telemedicine technology including computers, FaceTime, Video Conferencing Technology, etc.	Any telemedicine technology including computers, FaceTime, Video Conferencing Technology, etc.	Company Contracted Telemedicine Provider	Any telemedicine technology including computers, FaceTime, Video Conferencing Technology, etc.	Horizon BCBS's On-line or app based telemedicine. To access, please visit www.horizononline.com . All Horizon BCBS patients have access to this portal through their patient's portal	Any telemedicine technology including computers, FaceTime, Video Conferencing Technology, etc.	Any telemedicine technology including computers, FaceTime, Video Conferencing Technology, etc.	Any telemedicine technology including computers, FaceTime, Video Conferencing Technology, and Telephone
CPT Codes Accepted	*99421: Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 5-10 minutes. *99422: Online digital evaluation and management service, for an established patient, for up to 7 days cumulative time during the 7 days; 11-20 minutes *99423: Online digital evaluation and management service, for an established patient, for up to 7 days, cumulative time during the 7 days; 21 or more minutes.	99201; 99202; 99203; 99211; 99212; 99213; 99421; 99422; 99423; 99441; 99442; 99444; U07.1; Z03.818; Z20.828; R05; R06.02; R50.9; J12.89; B07.29; J20.8; B97.29; J40; B97.29; J22; B97.29; J98.8; B97.29; B34.2	90951, 90952, 90954, 90955, 90957, 90958, 90960, 90961, 92227, 92228, 93228, 93229, 93268, 93270, 93271, 93272, 93298, 96040, 96116, 97802, 97803, 97804, 98960, 98961, 98962, 99201, 99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214, 99215, 99231, 99232, 99233, 99307, 99308, 99309, 99310, 99406, 99407, 99408, 99409, 99495, 99496 Behavior Health CPT Codes: 90785, 90791, 90792, 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90846, 90847, 99201, 99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214, 99215, 99216, 99231, 99232, 99233, 99307, 99308, 99309.	Procedure codes for health care providers are expected to be available by April 1st, 2020	99201-99205, 99211-99215, 99231-99233*, 99241-99245, 99251-99255, 99307-99310**, 99354-99357, 99406-99409, 90791-90792, 90832-90834, 90836-90839, 90845-90847, 90951-90952, 90954-90955, 90957-90958, 90960-90961, 90963-90970, 96116, 96150-96154, 96160-96161, 97802-97804, 99495-99498	99201; 99202; 99203; 99211; 99212; 99213; 99421; 99422; 99423; 99441; 99442; 99443	CPT Codes 96040; 98960-98962; 99408-99409; 99499 (PCP CPT Codes used for Primary Care Visits) On-line Medical Evaluations: 98971-98972; Telephone Services: 98966-98968 or 99441-99443 Digitally Stored Data Services/Remote Physiologic Monitoring: 99453; 99454; 99457 and 99091	Services can be billed when furnished through several communication modalities, such as telephone (HCPCS code G2012) or captured video or image (HCPCS code G2010).
Modifiers	*G2061: Qualified non-physician healthcare professional online assessment and management, for an established patient, for up to seven days, cumulative time during the 7 days; 5-10 minutes. *G2062: Qualified non-physician healthcare professional online assessment and management service, for an established patient, for up to seven days, cumulative time during the 7 days; 11-20 minutes *G2063: Qualified non-physician qualified healthcare professional assessment and management service, for an established patient, for up to seven days, cumulative time during the 7 days; 21 or more minutes.	GT: Via interactive audio and video telecommunications systems 95: Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System	GT: Via interactive audio and video telecommunications systems 95: Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System	GT: Via interactive audio and video telecommunications systems 95: Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System	GT: Via interactive audio and video telecommunications systems 95: Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System	GT: Via interactive audio and video telecommunications systems 95: Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System	GT: Via interactive audio and video telecommunications systems 95: Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System	GT: Via interactive audio and video telecommunications systems 95: Synchronous Telemedicine Service Rendered Via a Real-Time Interactive Audio and Video Telecommunications System
Place of Service (POS) Indication:	02: Telehealth - The location where health services and health related services are provided or received, through telecommunication technology.	02: Telehealth - The location where health services and health related services are provided or received, through telecommunication technology.	02: Telehealth - The location where health services and health related services are provided or received, through telecommunication technology.	02: Telehealth - The location where health services and health related services are provided or received, through telecommunication technology.	02: Telehealth - The location where health services and health related services are provided or received, through telecommunication technology.	02: Telehealth - The location where health services and health related services are provided or received, through telecommunication technology.	02: Telehealth - The location where health services and health related services are provided or received, through telecommunication technology.	02: Telehealth - The location where health services and health related services are provided or received, through telecommunication technology.
Policy URL	https://www.cms.gov/newsroom/factsheets/Medicare-telemedicine-health-care-provider-fact-sheet	https://www.aetna.com/health-care-professionals/provider-education-manuals/covid-faq.html?cid=eml-prov17102237&spsub=prov_NTYMjk0NDAS5Mzcw50	http://medpolicy.amerihhealth.com/policies/MPI.nsf/02848e9-8a8c4921085257ba900553446b-85156a98003327a852394d0056f6e41OpenDocument	https://www.cigna.com/newsroom/news-releases/2020/Cignacovers-cost-of-coronavirus-tests-for-customers	https://www.horizonnjhealth.com/resources/policies/reimbursement-policies-guidelines/telemedicine-and-telehealth	http://provcomm.ibx.com/ProvComm.nsf/4bc623b93e226638525792c00575962/5237c4cdd43c932a8525852b0059b1441OpenDocument	https://www.uhcprovider.com/content/dam/provider/docs/public/policies/oxford/telemedicine-ces-ohp.pdf	https://www.uhcprovider.com/en/resource-library/news/provider-telehealth-policies.html
Change in Policy Effective Until:	Unit the Duration of the COVID_19 Public Health Emergency	06/04/20	06/04/20	05/31/20	06/12/20	06/04/20	06/18/20	06/18/20